

ORIGINAL

STENOGRAPHIC TRANSCRIPT OF PROCEEDINGS

BEFORE THE

Illinois Commerce Commission

DOCKET NO. 00-0104

IN THE MATTER OF:

SHELIA KAY RUMBLE

ILLINOIS BELL TELEPHONE COMPANY

CHIEF CLERK'S OFFICE

MAR 2 2 47 PM '00

**ILLINOIS
COMMERCE COMMISSION**

PLACE: Springfield, Illinois

DATE: February 17, 2000

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SULLIVAN REPORTING COMPANY

OFFICIAL REPORTERS

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BEFORE THE
ILLINOIS COMMERCE COMMISSION

SHELIA KAY RUMBLE) DOCKET NO.
- v s -) 00-0104
ILLINOIS BELL TELEPHONE COMPANY)
Complaint as to cramming - calls I)
did not make on internet in Decatur,)
Illinois.)

Springfield, Illinois
February 17, 2000

Met, pursuant to notice, at 11:00 A.M.

BEFORE:

MR. JOHN ALBERS, Examiner

APPEARANCES:

MS. SHELIA KAY RUMBLE
2047 East Prairie
Decatur, Illinois 62521
Ph. # (217) 432-9657

(Appearing pro se.)

MR. MARK KERBER
MS. MARY BETH JORGENSEN
225 West Randolph Street, HQ 27C
Chicago, Illinois 60606

(Appearing on behalf of Ameritech
Illinois via teleconference.)

SULLIVAN REPORTING COMPANY, by
Carla J. Boehl, Reporter
Ln. #084-002710

I N D E XWITNESSESDIRECT CROSS REDIRECT RECROSS

NONE.

I N D E XEXHIBITSMARKEDADMITTED

NONE.

PROCEEDINGS

EXAMINER ALBERS: By the authority vested in me by the Illinois Commerce Commission I now call Docket Number 00-0104. This docket concerns a complaint filed by Shelia Kay Rumble against Ameritech Illinois concerning billing for calls to an internet service provider which she allegedly did not make.

May I have the appearances for the record, please?

MS. RUMBLE: Shelia Kay Rumble, 2047 East Prairie, Decatur, Illinois 62521.

EXAMINER ALBERS: Would you give us your phone number, please, Ms. Rumble?

MS. RUMBLE: Area code (217) 432-9657.

MR. KERBER: On behalf of the Respondent Ameritech Illinois, Mark Kerber, K-E-R-B-E-R, and also Mary Beth Jorgensen, J-O-R-G-E-N-S-E-N, 225 West Randolph, HQ 27C, Chicago, 60606.

EXAMINER ALBERS: Thank you. Let the record reflect there are no others wishing to enter an appearance. Does either party have any preliminary

1 matters they would like to raise today? It doesn't
2 sound like it.

3 The purpose of today's hearing is to set
4 a schedule in this matter. Prior to going on the
5 record we discussed extensively just the procedure
6 that will be followed for the benefit of Ms. Rumble
7 as well as established some dates for the filing of
8 an answer and the submission of any documents that
9 will be made exhibits and the hearing date.

10 In accordance with Section 200.180 of
11 the Commission's rules of practice, I hereby rule
12 that the complaint satisfies the standards contained
13 in that section. I believe, Mr. Kerber, you
14 indicated off the record that you would not object to
15 that ruling, is that still true?

16 MR. KERBER: That's true, Your Honor. We
17 also view the complaint as being clear and straight
18 forward and have no objection to filing an answer.

19 EXAMINER ALBERS: Twenty-one days from the
20 date from today's date is March 9. Ameritech has
21 indicated that it will file an answer by then. In
22 the meantime, however, the parties have indicated

1 they have some questions for one another. Ms. Rumble
2 shared some questions with Mr. Kerber of Ameritech
3 and Ms. Jorgensen. She indicated she will also be
4 putting those in writing and she does have
5 Mr. Kerber's and Ms. Jorgensen's address and phone
6 numbers in order to get those questions to them. And
7 Ameritech indicated that they may have some
8 additional questions they would like to ask
9 Ms. Rumble and also indicated they may be contacting
10 her to discuss some settlement issues.

11 Assuming that the answer is filed on
12 March 9, the parties have agreed that they can submit
13 to me copies of any documents they intend to offer as
14 exhibits at the evidentiary hearing. Do that by
15 April 5 and a hearing would then follow on April 12
16 at 3:00 p.m. Is there anything else that anybody
17 would like to add?

18 MR. KERBER: Not on the record, Your Honor.
19 I do have one more thing for Ms. Rumble after we
20 finish.

21 EXAMINER ALBERS: Okay. If there is nothing
22 further, then I will mark this record continued until

April 12 at 3:00 p.m.

2 (Whereupon the hearing in this
3 matter was continued until
4 April 12, 2000, at 3:00 p.m.
5 in Springfield, Illinois.)
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STATE OF ILLINOIS)
) SS
COUNTY OF SANGAMON)

CASE NO.: 00-0104

TITLE: SHELIA KAY RUMBLE -vs- ILLINOIS BELL TELEPHONE
COMPANY

CERTIFICATE OF REPORTER

I, Carla J. Boehl, do hereby certify that I
am a court reporter contracted by Sullivan Reporting
Company of Chicago, Illinois; that I reported in
shorthand the evidence taken and proceedings had on
the hearing on the above-entitled case on the 17th
day of February, 2000; that the foregoing 6 pages are
a true and correct transcript of my shorthand notes
so taken as aforesaid and contain all of the
proceedings directed by the *Commission* or other
persons authorized by it to conduct the said hearing
to be so stenographically reported.

Dated at Springfield, Illinois, on this 2nd
day of March, A.D., 2000.



Certified Shorthand Reporter